

August 2011 YLOA/YSPUC General Manager Report

as of 8/12/2011 (except where indicated)

Projects in review or underway this quarter:

- ❖ **YSPUC new building/location construction:** We are reviewing two designs (eight options). Both include YLOA administrative offices within the new Water Company building.
- ❖ **Solar programs for electricity generation (YSPUC and YLOA):** We are working with multiple solar design contractors to generate concept design drawing for meter/feedback project with YLOA (clubhouse) and YSPUC (tank/station). We are including a review of possible array placement at the Equestrian Center.
- ❖ **Golf Course Nursery Green at Course Maintenance Yard:** This design is in review with our contractor.
- ❖ **Walking paths on major streets in YLOA (John Muir Dr., Coral Dr., Long Hollow, Revis Rd.):** The initial planning involves one-side 4ft pedestrian path, using in-place materials and coverings to culverts.
- ❖ **Hiking Trails upgrade:** This is a work-in-process with stakeholders on master plan and resource requirements.
- ❖ **Recreational Center development:** We have a concept master plan with rough design plots. We now need a drawing and estimate for permitting and construction.
- ❖ **Equestrian Center renovation:** Work begun on demo and grading backshed and barn rows. We want to retrofit all stalls and roofs.
- ❖ **Mainline Replacement:** Estimated 6,000 L.F.: drawings in work for Quail Court and Long Hollow locations.
- ❖ **Café renovation:** Bids in review for interior paint and carpet; plans in review for landscape and porta-potty.
- ❖ **By-Laws and DOR revisions:** The June 27 draft version has been submitted to our attorney.

Administration/A.R.

- **A/R Collections Project:** July's collections target was \$14,000; we achieved \$25,357. August's target for collections is \$21,000; as of August 10, collections are \$9,702.

Below is a summary of year/over/year monthly collections \$values: (Note – FY means fiscal year)

	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
2008/9	9,246	10,618	38,202	32,134	28,072	14,287	14,128	10,862	15,554	14,329	11,208	9,480
2009/10	16,838	36,819	21,140	27,493	25,471	28,516	27,007	18,795	21,584	15,367	20,409	23,831
2010/11	11,353	12,713	30,668	27,312	24,227	16,966	14,819	25,269	13,457	14,156	16,263	9,612
2011/12	25,173	25,357										

	FY 2008/09	FY 2009/10	FY 2010/11	FY 2011/12 thus far
Total FY Collections	\$208,120	\$283,270	\$216,815	\$50,530

Information on Foreclosures

There are three steps in the foreclosure process:

- (1) Pre-foreclosure
- (2) Auction
- (3) Bank-Owned

The process can take from 3 months to 2 years. The average time is between 6 months to 1 year.

The following is a positional breakdown of delinquency values:

Dollars	Jan 2011	Feb 2011	Mar, 2011	April 2011	May 2011	June 2011	Jul 2011
Foreclosures	117,674	112,118	111,422	103,385	118,371	190,785	178,640
Cimarron	110,746	113,709	113,407	109,740	93,951	117,645	116,392
A/R delinquent	81,437	69,669	78,165	71,953	59,637	206,330	292,281
	309,857	295,496	302,994	285,078	271,959	514,760	587,313

* This includes new fiscal year 2012 assessments.

IT/Office Operations

- Upgraded 3 computers to Windows 7 Pro, and working on related network software for connectivity with Windows 7 Pro. Upgraded 2 other computers with RAM. Inventory on spares computers shows we can upgrade most of spares to Windows 7 by adding 512MB RAM sticks.

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- Coordinating with Clubsoft to set up a training for the office staff. We still have an issue with “hard close” in Clubsoft for the Accounting module.
- One-Call Now office training is in progress with Ashley and Cindy Lyman. Database is continuing in operation and weekly updates continue.

SIGN-INS FOR GOLF @ Yosemite Lakes Park Golf Course

Recap for July 2011, Data provided by Art Werner, Head Marshal

<u>CATEGORY</u>	<u>MONTHLY</u>	<u>ANNUAL</u>	<u>DAILY GUEST</u>		<u>TOTAL</u>
SUNDAY	33	46	42	26	147
MONDAY	31	56	9	8	104
TUESDAY	26	10	15	15	66
WEDNESDAY	31	53	7	2	93
THURSDAY	37	21	18	27	103
FRIDAY	50	107	9	4	170
SATURDAY	30	13	27	12	82
After Hours	6	9	1	0	16
TOTAL	244	315	128	94	781
% of Total	31	40	17	12	100
7/11 vs.7/10	(+8%)	(-12%)	(+2%)	(+38%)	(+1%)

RENTALS	7/2010	7/2011
Electric carts	53	52
Hand cart	3	9
Golf clubs	9	1

Course closed 7/25,26,27 for cart path work. Lost average of 92 sign-ins.
The Golf Course cart path paving project was completed on July 28.



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F&B: Blue Heron Restaurant and Lounge

July 2011 Community Events

- Friday Night at the Lake is doing very well this year; five events in July with record numbers, averaging 200 to 300 people each event.
- Patio Party July 10th: We served about 100 on Sunday to officially open our covered patio section. The turnout was fair and the weather was very hot.
- Election Day Breakfast July 16th: We offered a free breakfast to 200 residents on Election Day.
- Karaoke Wednesdays: Turnout is unpredictable. We had some Wednesdays with a \$1200 bar drop and some with \$300.
- Taco Sundays: Food sales are usually between \$500 and \$700. Bar sales are generally 50% of food sales due to a large number of take-out orders.

Upcoming Community Events

- Chef's Table Saturday, August 27: We are partnering with local resident Kevin Ambrose (Erna's Elderberry House, Ripe Tomato, Astoria Wine Group).
- Saturday Bands: We have bands scheduled on August 6 and August 20. Turnout on August 6th was disappointing.
- DJ in the Blue Heron Lounge: We are scheduling a DJ for Saturday nights in September and October if wedding business allows.
- We are in the planning stages of our annual Oktoberfest.
- We are planning a Barn Party to celebrate the Re-Opening of the Equestrian Center which will include dancing, a country music band and a "good old fashioned BBQ."
- We have also booked an acting group to put on a Murder Mystery Dinner for December 3rd. We have the continuation of FNL until our final night on September 2nd.

Upcoming Weddings and Parties:

September 3rd - planned 200 people.....September 10th - planned 120 people
October 8th - planned 80 people...October 15th - planned 120...October 17th -planned 100 people
October 24th -90 people...October 29th - Birthday Party

Miscellaneous

We opened the patio for outside dining Wednesday through Saturday. Fridays has been busy outside due to Friday Night at the Lake. It will take a little time and cooler weather to catch on. June has been a very busy month. We are ahead of budget by \$7000.

F&B: Fairway Cafe

Current Operations:

- \$5 Specials in effect Monday through Wednesday: this promotion is popular, increasing sales on slow days by approximately \$100 to \$200 daily.
- BBQ Specials every Saturdays
- Facebook page
- New menu planned for launch in September
- Working with Sierra Telephone to repair POS (Point of Sale) system for better operation
- Senior Menu available every day.
- Uniform discounts for Police/ Fire Department when in uniform. (50 % off)
- Red Hat Ladies every Friday: Usually between 8 and 20 people.
- 50's Night at the Café is booked for Friday September 23rd where we will serve hamburgers and milk shakes, play music and host a costume contest.

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Recreation Center/Amenity Report (By Kathy Casey)

Recreation Center: The Adult Softball League started on Friday July 8, evening games Monday thru Friday, and will conclude in mid August.

Recycle Center: August Sponsor is Nephcure.

Equestrian Center: The barn renovation project has begun. We are leveling and grading the barn exterior stalls and the back shed stalls. Once the new stall components are delivered, we will install them in the graded areas. It is our goal to renovate all four stall areas with new stall components and roof awnings. As this is a change to the original scope, the Board will be reviewing this plan shortly.

YSPUC COMPANY MANAGER REPORT

Written by Ken Harrington, Company Operator
Time Period 07/16/11 Thru 08/11/11 (except as noted)

(Covers time period of July 1st thru 31st 2011)

Tanks: During the July period, we experienced 18 days where one or more of our storage tanks fell below the 75% fill level. The detail is as follows:

Tank #1 – Total of 2 days – Operational Decisions

Tank #2 – Total of 16 days – Operational Decisions plus 8 days due to wildland fires

Tank #3 – Total of 0 days

Tank #4 – Total of 1 day – Operational Decisions

At no time during the month did any storage tank fall below 50% capacity.

(Covers time period of July 1st thru 31st 2011)

Production for July 2011 was approximately 28.46MG as compared to approximately 34.13 for 2010, representing a decrease in production of approximately 5.67MG. A comparison of the weather between July 2010 and July 2011 (using a private weather station located in YLP) shows that the average temperature in 2011 was approximately 3.3° lower during 2011 than in 2010. Rainfall in 2011 was 0.16” while 2010 had no rainfall for the period. Water used for fire hydrant maintenance activities, flushing the system in response to customer service requests, after leak repairs and fire department training and/or suppression activities accounted for 841,555 gallons in 2011 compared to 517,063 gallons in 2010. It should be noted that both 2011 and 2010 flushing totals contain water used for fire suppression and that 2010 did not have any significant fires that required any large quantities of water.

** Please note that the production numbers listed above do not include the discrepancy found to exist in the Well 40A at the MTBE treatment plant in both 2010 and 2011. I have adjusted the monthly production sheets to account for MTBE Plant production based only on the discharge from the plant to the system. This creates a more realistic comparison of the water produced.*

(Covers time period of July 1st thru 31st 2011)

Well Status:

Well 1A (YSP & Corral Dr. North end): This well is functioning properly and there are no concerns to report at this time. This well is operated during the month on an as needed basis. During July, this well was operated for 31 out of 31 days producing 3.199M gallons.

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Well 1E (YSP & Cavestone Ct): This well is functioning properly and there are no concerns to report at this time. This well is operated during the month on an as needed basis. During July, this well was operated for 29 out of 31 days producing 2.93M gallons.

Well 28B (YSP & clubhouse drive): There is no additional new information to report at this time. This well is operated during the month on an as needed basis. During July, this well was operated for 0 out of 31 days.

Well 31A (Ranger Circle Dr. North of Revis Rd): There is no new information to report at this time. This well is operated during the month on an as needed basis. During July, this well was operated for 0 out of 31 days.

Well 35A (Ranger circle dr. @ Revis Rd): No new information to report at this time. This well is operated during the month on an as needed basis. During July, this well was operated for 0 out of 31 days.

Well 36A (Long Hollow Ct. North): This well is functioning properly and there are no concerns to report at this time. This well is operated during the month on an as needed basis. During July, this well was operated for 31 out of 31 days producing 3.08M gallons.

Well 37A, Well 40A (MTBE Treatment Plant): No new information to report at this time. During July, Well 37A was operated for 4 out of 31 days (sampling/testing only). During July, Well 40A was operated for 31 out of 31 days. The treatment plant produced water to the distribution system for 31 out of 31 days delivering 6.58M gallon.

Well 39A (Outlot D Fire Road off Revis Ln East): This well is functioning properly with no concerns to report. This well is operated during the month on an as needed basis. During July, this well was operated for 0 out of 31 days.

Well 42A (Outlot D Fire Road off Revis Ln East): No new information to report at this time. This well is operated during the month on an as needed basis. During July, this well was operated for 30 out of 31 days producing 2.796M gallons.

Well 44A (Outlot H Long Hollow Ct. North): This well is functioning properly with no concerns to report. This well is operated during the month on an as needed basis. This well is a very low producing well at only about 5 to 7 GPM. It cost more in power, chemicals, and labor to run this well than the amount we bill for service. Because of this, we typically do not operate Well 44A unless overall production necessitates. We maintain its status with the state because it provides us with water credit towards our system requirement. During July, this well was operated for 0 out of 31 days.

Well 45A (Outlot D, end of Blue Heron): This well is functioning properly with no concerns to report. This well is operated during the month on an as needed basis. During July, this well was operated for 30 out of 31 days producing 2.64M gallons.

Well 47A (YSP, North of Revis Rd): No new information to report at this time. This well is operated during the month on an as needed basis. During July, this well was operated for 31 out of 31 days producing 5.37M gallons.

Well 48A (North Dome Dr. near North Dome Ct.): No new information to report at this time. This well is operated during the month on an as needed basis. During July, this well was operated for 0 out of 31 days.

Well 49A (Parking lot at Golf Course): This well is functioning properly with no concerns to report. We have found that if we run this well at a reduced speed the iron content of the water is decreased. Fortunately our VFD allows us to do this with no harm to the equipment and a decrease in the PG&E consumption. We have also designed, constructed and installed the new chlorine residual analyzer (CL-17) and fluid delivery system at this well. It will be used as a model and template for all other wells in the system. The CL-17 checks the chlorine content of the water every 2-½ minutes and has the ability to send out an alarm (future addition) and terminate the

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well function if chlorine levels are not within the desired range. This well is operated during the month on an as needed basis. During July, this well was operated for 30 out of 31 days producing 1.81M gallons.

The following wells are not currently listed on our permit as available. Their status is:

Well 11A (OFS Date 09-12-01) – Ordered off due to MTBE contamination.

Well 18A (OFS Date 09-12-01) – Ordered off due to concern of spreading MTBE contamination.

Well 29A (OFS Date 05-19-01) – Ordered off due to fecal bacteria contamination.

Well 38A (OFS Date 08-09-04) – Placed on standby status due to failed pump and motor and possible uranium concerns. This well does not produce enough water to warrant the repair expense at this time.

Well 41A (OFS Date 03-31-04) – Placed on standby status due to failed pump and motor and subsequent well collapse after pump was pulled.

Well 46A (OFS Date 06-06-05) – Ordered off due to uranium contamination.

Boosters:

Upper John Muir Booster: The problem noted in my last report with this station was determined and eliminated. The problem was due to a large air pocket trapped in the pipe that was disrupting the operation of the pumping system. The air pocket was removed and the booster system is operating with no additional concerns to report at this time.

Hydro-Pneumatic Booster: There is no additional new information to report at this time.

Booster 2D: A new, replacement VFD has arrived and will be installed as time permits. After installation we will have the factory rep return to perform factory start-up to ensure our full available warranty.

Booster 3F: At this location a fuse was blown in the VFD which caused the booster pump to continue to run but only at partial speed. The discharge pressure from the pump was not enough to overcome the head pressure so no water continued uphill to the next booster. Customers on Roaring River Court were affected by low pressure. The fuse was replaced and the booster pump returned to normal operations.

Currently, all other boosters are functioning properly with no concerns to report at this time.

(Covers time period of July 1st thru 31st 2011)

Operational Items/Misc:

Repairs:

- Total leaks repaired from July 1st thru 30th: 20, with a YTD of 58. The 2010 year comparison is 17, with a YTD of 53
- Main Repairs: 4 for the period, with YTD of 17. The 2010 year comparison for the like period is 8, with a YTD of 18.
- Service Lines: 16, with a YTD of 41. The 2010 year comparison is 9, with a YTD of 35.

Pro-active repair work from July 1st thru 30th: 3 with a YTD of 10. The 2010 year comparison for the like period is 1 with a YTD of 11.

In July, there were 4 main repairs made during the period. Three of these repairs were minor in nature and repairs were made using repair clamps. The one remaining mainline repair started as a minor crack with a rock pushing against the pipe. As the crew slowly chipped away at the rock to remove it, the reduced external pressure on the pipe cause the crack to split resulting in a failure requiring the replacement of approximately 5 feet of pipe.

There were 16 service line repairs made during the July period. Five of the repairs were made by adding corp-stops on the mainline and replacing the entire service line to the meter. The remaining 11 service leaks were off-road. Ten were repaired using a repair connector and the other was a minor leak due to a failed meter tail gasket so the gasket was replaced.

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There are currently four known active leaks. All are believed to be service line leaks. There is one on YSP, one on Sequoia Ct., one on Limestone and one on Horseshoe. These are all tentatively planned for repair next week. As usual, these plans are subject to change due to unforeseen circumstances or other higher priority emergencies.

We have not set additional water meters since the last reporting period. As of August 12th, we have set 2 new water meters YTD.

Compliance Testing: All compliance sampling for 2011 is currently up to date. There is no additional compliance sampling due at this time.

Main Replacement Areas for 2011: I am mapping the new pipeline placement for Long Hollow. We are a bit behind schedule, but I plan to begin field marking appurtenances locations next week. Once completed, I can finalize my mapping and complete the written specifications.

Hydrant Inspection / Maintenance Program: The hydrants inspections for July were completed on time. August hydrant inspections have also been started and are approximately 50% completed. I do not anticipate problems with their completion on time.

Inventory Control Program: No new information to report at this time.

Corrections Regarding Meters at the MTBE Plant: No new information to report at this time.

Administrative Work: No new information to report at this time.

Field Reported Safety Concerns: As part of our weekly safety meeting on Wednesday mornings all staff are asked if they have any safety concerns to report. No employee has reported any safety concerns since the last monthly status report.

Weather Station: No new information to report at this time.

Leak Correlator: We completed our two-day training of the LeakFinder RT® correlator. Unfortunately it was a disappointing event. While the classroom portion was informative, the hands-on field training proved fruitless.

- **The Bad News:**

We attempted to perform leak detection on three different pipe materials in four different locations with both actual leak(s) present and with mocked leaks. At no time did the equipment provide accurate leak location information. Frankly, the machine was only able to locate one mocked leak on ductile iron pipe (the best material for locating) with a mocked leak of enough water to collapse the street if it were an actual leak. In this case it located with an error of 30 feet, something that is unacceptable for equipment touted as being accurate to 4 inches.

- **The Possible Good News:**

I am in continuing communications with the Company that manufactured and sold us this equipment. They have been reviewing files recorded during our attempts at field location. They feel there is indication of heavy radio interference in the recording that will affect the ability of the equipment to function properly. What they cannot tell is if the interference is being cause by an internal source (faulty equipment) or external source (something in our environment). They have asked for the opportunity to examine the equipment and if found to be faulty, repair and return with additional training. If the equipment is found to be in proper working order we will plan to return the equipment and seek a full refund.

It is my hope that the equipment we currently have will be found to have been the problem (internal malfunction). I still see a wide range of opportunity for us with this equipment if it will perform correctly in our system. I will keep you up to speed as we progress through this process.

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Automatic Flushing Device: No new information to report at this time.

Discolored Water Remedy Options: It has recently been brought to my attention that the Board of Directors is interested in looking at possible options to either eliminate the potential for discolored water events to occur in our system, or to at a minimum, provide some assistance to our customers when it does occur over and above what we currently do now. Below is some information I emailed to Michael Neveu (7/27) on this subject.

Mountain ground water is inherently high in iron (Fe) and manganese (Mn) as they are the 1st and 3rd most abundant transition metals in the earth's crust. The most economical way we have found to help control the effects of these minerals on our customers is by the addition of ortho-polyphosphates to sequester both Fe and Mn. As a reminder, YSPUC pioneered this process in the State of California for approval and addition to the available authorized treatment methods approved by CDPH. It does need to be remembered that while this process does help tremendously, it does not remove the offending minerals and can be a problem at times especially during times when the mainlines are "stripped" as occurs during a mainline failure or fire hydrant use during fire fighting operations.

Other options to deal with these minerals include several different methods that actually remove them from the water. All would be quite costly to install in our system since we cannot perform an operation like this in a single location. We would need to provide treatment systems at nearly every well location as very few of our wells are close enough together that we could combine well outputs into a single removal system. There would also be the annual operational cost that would vary with the type of system chosen. Likewise, any treatment system would change the status of our water system and require that staff increase their certification levels in order to operate this equipment. We can assume that increased certification levels would also translate into additional payroll increases and increased training/continuing education costs for certification pursuit and recertification requirements.

After deciding on a treatment option to remove the Fe and Mn from our drinking water we would then need to address the buildup of these mineral in our pipelines over the past 42 years. If not, we would continue to experience the same problem for years to come. A good method to remove the buildup is a process called "Pigging". A pliable "tool" called a pig is introduced into the pipeline and then propelled through the pipeline to scrub the pipe wall and remove debris buildup. A problem that we will encounter with this process in our system is the many pressure reduction valves (PRV) and the long distance between fire hydrants (a typical pig entry point). The pig cannot pass through the PRV and would either have to be removed prior to encountering a PRV, thereby leaving a section of pipeline un-cleaned (in many cases a long section), or we dig up the main and install entry and exit points in the main in about 30 locations. Our 110+ dead ends would cause a similar problem as each one is a 2" pipe connected to a 4" pipe. Obviously a 4" pig could not escape through the 2" blow-off piping.

We explored costs to remove Fe and Mn and pig the mains in the mid-90's. If memory serves me correctly at the time it was in the neighborhood of \$8.5 million dollars. However, I am more concerned with creating an open unending account with the potential for each and every customer to receive funding from YSPUC for damaged clothes, appliances and anything else that might be decided is attributable to the Water Company for as long as we are associated with the PUC. In my opinion this kind of precedence could be financially devastating to YSPUC. It should be mentioned that we do have the ability to request temporary rate increases to fund the addition of new equipment to correct system problems but we could not do the same for financial losses due to the Company choosing to provide compensation to customers for Fe and Mn problems when we operate with a State waiver.

Perhaps if the Board wants to do something to assist our customers with Fe and Mn problems we could consider making available whole house filters at either a reduced cost or at no cost to the customers. I would suggest that we require the customer to perform the install themselves or hire out the install. This would avoid YSPUC being responsible for any peripheral damage related to the install process. I would

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recommend a limit of free or reduced cost filter unit to one per lot. We could also make available replacement filter elements if the Board still wanted to do more. I would suggest that we limit the number of filter elements to no more than one every three months unless we had a problem such as a mainline failure that prematurely clogged the filter element. This could cost approximately \$90K to supply a filter to each lot and annually \$45K per year to provide filter elements. This is figuring every lot taking advantage of the filter system.

While ultimately I would love to have Fe and Mn removal at every well site I do not believe that we are currently in a position to provide that option without some form of customer cost sharing or low interest/ no interest loan.

Here is a website that gives you a look at pigging.
http://www.rigzone.com/training/insight.asp?insight_id=310&c_id=19

This website discusses Fe and Mn problems and solutions
<http://www.water-research.net/iron.htm>

I have not researched further since providing this information originally. I look forward to discussion the Board may like to have on this subject.

Security/Safety *(written by Joseph Shreve)*

Safety Planning: Cal OSHA bulletins and posters are in place. The Injury/Illness Prevention Program document was reviewed in 2010 and is in place. The Disaster/Emergency Action Plan has been updated for One-Call-Now inputs and elements (version R3), and is in final review. The Employee Handbook is also in review by management to assimilate relevant safety guidelines into our current operations. The project coordinator position has been filled by Ms. Ashley M. Patterson. Ashley has taken over several field projects and will be involved in continuing safety/inspector training. One-Call Now office training is in progress with Ashley and Cindy Lyman.

Security Summary:

Reporting period	House checks
7-13 to 7-19-11	149
7-20 to 7-26-11	106
7-27 to 8-2-11	67
8-3 to 8-9-11	59

	11/12/10 12/16/10	12/17/10 1/13/11	1/14/11 2/10/11	2/11/11 3/10/11	3/11/11 4/14/11	4/15/11 5/12/11	5/13/11 6/16/11	6/17/11 7/12/11	7/13/11 8/11/11
Criminal	1	3	3	0	5	3	3	1	4
House Checks	383	339	301	395	449	438	585	416	386
Assoc. Request Service	165	144	145	145	199	172	290	170	254
Sheriff	0	2	2	5	2	1	6	0	3
Fire/Med	7	8	3	4	8	11	13	7	14
Calls For Service	161	125	108	139	138	134	183	69	134
Total	717	621	562	688	801	759	1080	663	795

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Daily Security Summary:

July 13:

- Afternoon: the guard took information on lost property.
- Afternoon: the guard received a call of a found dog. She told the caller where the dog lives so they could return it.
- Afternoon: the guard responded to the south area on a fire pager call of a motor vehicle crash. She arrived and assisted with traffic control per the request of CHP officers.

July 14:

- Afternoon: the guard took information on lost property.
- Afternoon: at a house check the guard found an unsecured door. It checked ok. The owner was notified.
- Evening: the guard received a report of a water leak in the Lilley Mountain area. The call was turned over to the water company.
- Evening: the guard responded to a noise complaint at the recreation center. The persons complied and turned down the music.

July 15:

- Afternoon: the guard assisted a stranded motorist at a local business.
- Afternoon: the guard took possession of found property.
- Evening: the guard responded to a barking dog call in the center area.

July 16:

- Afternoon: the guard responded to a loose dog complaint in the North Dome area. The guard took the dog home.
- Afternoon: the guard responded to a call of a smell of burning rubber at a YLOA facility. It checked ok.
- Afternoon: the guard returned a found dog to its owner.
- Evening: the guard took information on a found dog; a black female Labrador. The dog was found in the Revis Mountain area. Security has contact information for the person housing the dog.
- Evening: the guard responded to the center area on a barking dog complaint.
- Evening: the guard was flagged down regarding a domestic disturbance. The call was turned over to the sheriff.
- Evening: the guard responded to a loud music complaint in the center area. The resident complied with the guard's request to turn it down.

July 17:

- Morning: the guard responded to a call of alleged shots fired in the center area. He was unable to hear any shots or locate a source.
- Morning: the guard received a call from the owner of yesterday's found dog. It was returned to its owner.
- Afternoon: the guard responded to the Revis Mountain area on a report of an injured deer. It had been struck by a car. The sheriff was summoned and dispatched the deer. The deer was removed to a location where personnel from the Fisher Project/Sierra Nevada could harvest the deer later.
- Afternoon: the guard assisted a resident at a local amenity.
- Afternoon: the guard had the driver of an illegally parked vehicle move the vehicle.

July 18:

- Afternoon: the guard returned a found dog to its owner.
- Evening: the guard responded to Blackhawk Lake on a report of two vehicles being there past 8:00pm. He contacted the owners and resolved the situation.
- Evening: the guard responded to the North Dome area on a barking dog complaint.

July 19:

- Evening: the guard responded to the recreation center on a report of a vehicle blocking access to the mailboxes. It was gone when he arrived.
- Evening: the guard responded to the south area on a fire pager call of a medical emergency. He arrived and marked the location for responding EMS personnel.

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July 20:

- Afternoon: the guard responded to a loose dog complaint. It checked ok.
- Evening: the guard returned found property to its owner.
- Evening: at a house check the guard found it unsecured. It checked ok.
- Evening: the guard responded to a fireworks call in the south area.

July 21:

- Afternoon: the guard took a report of alleged vandalism and theft at the golf course.

July 22:

- Afternoon: the guard took possession of found property.
- Afternoon: the guard responded to a report of alleged theft occurring in the north area. The property was not stolen, it was misplaced.
- Afternoon: the guard assisted a stranded motorist in the Long Hollow area.
- Afternoon: the guard responded to a dead deer call in the Revis Mountain area. The deer was removed.
- Afternoon: the guard removed a road hazard from the clubhouse parking area.
- Evening: the guard took information on a suspicious person at the clubhouse.
- Evening: the guard had the drivers of 2 illegally parked vehicles move them.
- Evening: the guard, assisted by guards working the Friday Night at the Lake event searched for 2 juveniles who were acting suspiciously at the event. They were unable to locate these juveniles.
- Evening: the guard responded to a report of alleged battery occurring at the clubhouse. It was unfounded, the person making the report made it up.

July 23:

- Afternoon: the guard responded to the south area on a report of a suspicious vehicle at an unoccupied house. It checked ok.
- Evening: the guard responded to Blue Heron Lake regarding a non-resident fisherman. It checked ok.

July 24:

- Morning: the guard responded to a residence in the Lilley Mountain area to assist a resident with a stuck garage door.
- Morning: the guard and Mr. Shreve, along with several other guards assisted with 4 vegetation fires in the north area and Revis Mountain areas.
- Afternoon: the guard conducted a welfare check on a resident in the fire area. The resident checked ok.
- Evening: on patrol the guard found a water leak in the North Dome area and notified YSPUC.

July 25:

- Afternoon: the guard responded to the Long Hollow area on a report of a mountain lion sighting. He was unable to locate it.
- Afternoon: the guard responded to the north area on a report of a dead deer. He removed it and notified the Fisher Project/Sierra Nevada of its location for harvesting at a later time.
- Afternoon: the guard was called to the center area to assist EMS at a residence.
- Afternoon: the guard was called to the Lilley Mountain area on a report of a suspicious subject allegedly carrying an axe. This person checked ok.

July 26:

- Afternoon: the guard assisted an elderly resident with air conditioning issues.

July 27:

- Afternoon: the guard took information on 2 lost dogs.
- Evening: the guard responded to the center area on a suspicious vehicle report. It checked ok.

July 28:

- Afternoon: the guard responded to a local business on a report of a dog locked in a parked car. It was gone when she arrived.
- Afternoon: the guard responded to the Lilley Mountain area on a report of a suspicious person. That person was gone when she arrived.
- Afternoon: on patrol the guard spotted 2 suspicious males at a residence on the house check list. These persons checked ok per the owner.

August 2011 YLOA/YSPUC General Manager Report

as of 8/12/2011 (except where indicated)

- Afternoon: the guard responded to the Long Hollow area on a report of a tree that allegedly posed a hazard. It checked ok.
- Afternoon: the guard assisted the sheriff in searching for a missing elderly person. That person was found unharmed and returned home.
- Afternoon: the guard responded to a report of a water leak in the Revis Mountain area. She found the location and notified the water company.
- Evening: the guard responded to the Revis Mountain area on a report of an audible burglar alarm, per the sheriff. It checked ok.
- Evening: the guard responded to the north area on a report of an illegal burn. Cal-Fire also responded and handled the call.
- Evening: the guard, assisted by both bartenders, broke up an altercation in the lounge. The investigation for internal sanctions is on-going.

July 29:

- Afternoon: the guard responded to a fire pager call of a medical emergency in the center area. She arrived and marked the location for responding EMS personnel.

July 30:

- Early Morning: on patrol in the North Dome area the guard discovered a water leak and notified YSPUC.
- Morning: the guard took a report of alleged theft of items from a residence in the Revis Mountain area.
- Afternoon: the guard was informed of a theft of food from the Blue Heron Restaurant. She found the culprits at the pool. She took them back to the restaurant and resolved the situation.
- Afternoon: the guard responded to a barking dog complaint in the North Dome area.
- Evening: the guard responded to a fire pager call of a fire in the North Dome area. It checked ok. (Smoke from the previous fire).
- Evening: the guard responded to the north area on a report of a prowler. It checked ok. (15 deer bedding down).

July 31:

- Early morning: the guard responded to the Long Hollow area on a report of a prowler. The person was gone when she arrived.
- Morning: the guard responded to a report of a burglar alarm at a local business. It checked ok.
- Morning: the guard responded to a report of alleged malicious mischief at a residence.
- Morning: the guard received a report of a transformer allegedly blowing up in the Revis Mountain area. The call was turned over to PG&E.
- Morning: the guard responded to the Long Hollow area on a report of alleged theft of a stop sign and alleged theft of solar lights from 2 residences.
- Afternoon: the guard responded to a report of a suspicious vehicle in the Lilley Mountain area. It was gone when he arrived.
- Evening: the guard took a report of a dog allegedly shot with a BB gun at a residence in Long Hollow area.

August 1:

- Afternoon: the guard took information on a lost dog.
- Afternoon: the guard took information on a found dog.
- Afternoon: the guard took a report of alleged vandalism to a residence in the Long Hollow area.
- Evening: on patrol in the Lilley Mountain area the guard came across a car in the street with its hazard lights flashing. It checked ok.

August 2:

- Afternoon: the guard took a report of vandalism to the golf course.
- Afternoon: the guard responded to the center area on a suspicious vehicle report. It was gone when he arrived.
- Afternoon: the guard responded to a barking dog complaint in the south area.
- Evening: the guard had 2 non-resident fishermen leave the stable pond.

August 3:

August 2011 YLOA/YSPUC General Manager Report as of 8/12/2011 (except where indicated)

- Afternoon: the guard responded to the Revis Mountain area on a report of a suspicious vehicle. It was gone when she arrived.
- Afternoon: the guard removed a dead deer from the Blue Heron Trail. It had been struck by a car. It was taken to an undisclosed location. The Fisher Project/Sierra Nevada was notified of its whereabouts for harvesting later.
- Evening: the guard took information on a found puppy in the Lilley Mountain area.
- Evening: the patrol guard and the bar guard checked suspicious vehicles behind the pool. They checked ok.

August 4:

- Afternoon: the guard took possession of found property.
- Afternoon: the guard responded to the Long Hollow area on a fire pager call of a medical emergency. She arrived and marked the location for responding EMS personnel.
- Evening: the guard took information on a prior person/dog disturbance.
- Evening: the guard responded to the Long Hollow area on a report of a rattlesnake in a resident's yard. She dispatched the snake.
- Evening: the guard took information on a found dog.

August 5:

- Afternoon: the guard took information on a found dog.
- Afternoon: the guard responded to a reckless driver complaint at the recreation center. She located the vehicle at a residence elsewhere. She turned the complaint over to the CHP for disposition.
- Evening: the guard took information on a loose dog hanging around the resident's house.

August 6:

- Early morning: the guard responded to the North Dome area on a fire pager report of a medical emergency. She arrived and marked the location for responding EMS personnel.
- Early morning: the guard checked a suspicious person and vehicle in the Lilley Mountain area. It checked ok.
- Morning: the guard responded to a call of a suspicious vehicle in the Long Hollow area. It checked ok.
- Morning: the guard responded to a report of a loose and now captured dog in the Revis Mountain area. The dog was taken home.
- Morning: the guard responded to a report of hazardous trees in the Long Hollow area. It checked ok.
- Morning: the guard responded to the Revis Mountain area on a report of a dead deer. It was removed.
- Afternoon: the guard responded to a report of a barking dog, possibly in distress, in the Lilley Mountain area. It was quiet on his arrival.
- Afternoon: the guard responded to a call of an abandoned fawn in the North Area. The fawn checked ok. It was left alone.
- Afternoon: the guard took a found dog home.
- Evening: the guard responded to a barking dog call in the center area.
- Evening: the guard responded to a loud music complaint in the Lilley Mountain area.

August 7:

- Evening: the guard responded to volleyball court on a report of kids causing a disturbance. It checked ok.

August 8:

- Afternoon: the guard responded to a fire pager call of a medical emergency in the center. He arrived and marked the location for responding EMS personnel.
- Evening: the guard responded to a report of a jet skier at Blackhawk Lake. It was gone when he arrived.
- Evening: the guard responded to the Lilley Mountain area on a report of suspicious activity at a residence. It checked ok.
- Evening: the guard checked 4 suspicious persons at the volley ball court. They checked ok.

August 9:

- Afternoon: the guard responded to a mailbox location in the Lilley Mountain area on a report of alleged vandalism. He was unable to locate anything.

August 2011 YLOA/YSPUC General Manager Report as of 8/12/2011 (except where indicated)

- Afternoon: the guard received a call of a water issue in the Lilley Mountain area. He turned the information over to the water company.
- Evening: the guard checked a large group of teenagers congregating at the boat ramp area (due to previous complaints). They checked ok.

Wildlife Report:

Joseph's Safety and Security Corner:

Here is a reminder for residents using Blackhawk Lake. YLOA is required by contract to limit the number of boats or other watercraft and people getting access to our easement. This is done by the issuance of passes from the golf course marshal. Please adhere to this. Many people know there are other ways to access the easement other than the Long Hollow Lane gate. Doing this puts our privilege of usage in jeopardy. The passes are free. If you are planning to enjoy our easement privileges, not "right", please access the lake in the proper way by getting a key and pass from the golf course marshal. Thank you.

The recent fires in YLP were a sobering reminder of the necessity of maintaining a bare minimum of 100 feet of defensible space around our homes and buildings. This and the professional actions from our firefighters were the reason no structures were lost. The defensible space should be prepared when the grass is green. Depending on several factors eventually the cut green grass will die after being cut and stay short. Operating power equipment in dry grass is hazardous.

I have been asked several times if using a gas powered mower in dry grass is illegal. Generally speaking it is NOT illegal. There are a few exceptions (modified exhaust, no spark arrester to name a few) but absent these it can be done. If one is cutting grass this time of year Cal Fire recommends doing it before 10:00am among other things. Late last spring I was commenting on getting your property "fire safe" while the fire danger was still very low. I recommend that if you are going to cut grass after it has dried call Cal Fire and get information from them about how to do it as safe as possible before actually cutting.

School will be starting again soon. Please be extremely careful when driving by bus stops even when a bus isn't present. And remember, it is unlawful to pass a bus that is flashing its red lights and using other warning devices. Our children are dependent on us for their safety.

Michael R. Neveu, *MBA, CMCA*, General Manager, Yosemite Lakes Owners' Association
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