

April 2011 YLOA/YSPUC GM Report, as of 4/15/2011

Administration/A.R.

- **A/R Collections Project:** April's target is \$18,000. As of 4/15, collections are \$9,797.

Note: "FY" means fiscal year

Below is a summary of year/over/year monthly collections \$values:

	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
2008/9	9246	10618	38202	32134	28072	14287	14128	10862	15554	14329	11208	9480
2009/10	16838	36819	21140	27493	25471	28516	27007	18795	21584	15367	20409	23831
difference	7,592	26,201	-17,062	-4,641	-2,601	14,229	12,879	7,933	6,030	1,038	9,201	14,351

Collections totals: FY 2008/09=\$208,120 FY2009/10=\$283,270

	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
2009/10	16838	36819	21140	27493	25471	28516	27007	18795	21584	15367	20409	23831
2010/11	11,353	12713	30668	27312	24227	16966	14819	25269	13457	14156		
difference	-5485	-24106	9528	-181	-1244	-11550	-12188	6474	-8127	-1211		

Thus far, year-over-year Ytd collections comparison (2009/10 vs. 2010/11) is -48,090.

Information on Foreclosures

There are three steps in the foreclosure process:

- (1) Pre-foreclosure
- (2) Auction
- (3) Bank-Owned

The process can take from 3 months to 2 years. The average time period is between 6 months to 1 year.

The following is a positional breakdown of delinquency values:

	Dec 31, 2010	Jan 31, 2011	Feb 28, 2011	Mar 31, 2011
Foreclosures -	\$129,718	\$117,674	\$112,118	\$111,422
Cimarron -	\$112,259	\$110,746	\$113,709	\$113,407
A/R delinquent -	\$94,271	\$81,437	\$69,669	\$78,165
totaling	<u>\$336,248</u>	<u>\$309,857</u>	<u>\$295,496</u>	<u>\$302,994</u>

Blue Heron Food & Beverage (Chef Christian)

- **Sunday Tacos** – Sunday Tacos has been busy in April. Taco sales average \$500 to 700, the bar sales between \$250.00 and \$450.00. This is still less than on Monday Nights during football season but more than during our Sunday Buffet.
- **Saturday Bands:** We are reviewing a band schedule that integrates with our banquet business. We have had on average three bands a month.
- **Laugh Out Loud Comedy Show** – March 19th: The event drew about 60 customers.
- **St. Patrick's Day Buffet** – We offered \$9.95 Corned Beef and Cabbage Buffet. We sold over 100 buffets on top of our regular restaurant menu.
- **German Buffet** – held on March 26 for \$12.95, open to the public. We served about 100 covers and received great feedback.

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- Easter Brunch: We have about 30 reservations a week before Easter and think we'll make around 150 covers.
- Karaoke: We still do our regular Karaoke Night on Wednesday.

Events:

- We held the Realtors Luncheon on April 14, with 15 attendees from the realtor community. The office provided a slideshow on TV with information on ECC, clubhouse services, event management, document transfer procedures for lot escrows, and YSPUC account procedures.
- American Idol Night every Thursday from 7-9pm brings about 50-60 people every Thursday. We were featured in the front page of The Sierra Star and a small article in the YELP. We also had some pictures of the event posted on Fox 26 news.
- We have 5 weddings and 2 banquets booked for May

Upcoming Events:

- April 23rd Dave Henderson Band
- April 24th Easter Brunch 11-2
- **April 30th Clean-up-the-Park**
- May 5th Cinco De Mayo Buffet & American Idol Night
- May 6th Father Daughter Dance
- May 7th Art and Wine Show & Chefs Table
- May 8th Mother's Day Buffet
- May 16th Kiwanis Meeting @ 6:30pm
- May 20th Patio Talent Show
- May 22nd Jim Clark Benefit Party

Rec Center/Amenity Report – Kathy Casey

Rec Center- The VIP cards and the Token program are being used at both the Café and the Restaurant. Little League is in full “swing”, sales are positive at the Dugout.

Dugout- The after school program at the dugout continues to grow. We are receiving positive feedback from both parents and kids.

Recycle Center- March and April recycling sponsor is Little League.

Equestrian Center- The Back country Horseman ride scheduled for March 27 was cancelled due to the ground being saturated from rain. They hope to reschedule the ride in the near future. We currently have 12 open stalls and 21 occupied stalls. The first horse show of the season will be on May 8th.

Pool- The new showers are installed and they look great, thank you to Steve and his maintenance crew. The pool is scheduled to open May 21. We will kick off the season with the 3rd annual pool party May 21, from 1pm until 6pm. We will have lots of give-aways, discounts and Len and Elaine will be back with Karaoke.

Madera County reorganization meetings – The meetings continue to be dramatic. The resolution that YLOA board of directors passed in March was read into the minutes at the April 12 reorganization meeting.

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Eagle Scout Projects – The volley ball court project is set to begin during the week of April 25th

Blue Heron Sign – No update available.

2011 Madera County Grant status: the Board of supervisors will announce the results at the June 30th meeting.

SIGN-INS FOR GOLF @ Yosemite Lakes Park Golf Course: March 2011

CATEGORY	MONTHLY	ANNUAL	DAILY	GUEST TOTAL	
SUNDAY	18	14	8	2	36
MONDAY	21	59	2	0	77
TUESDAY	59	21	7	7	94
WEDNESDAY	35	50	11	1	97
THURSDAY	42	8	8	2	60
FRIDAY	32	63	4	3	102
SATURDAY	35	16	14	3	68
After Hours	3	2	0	0	5
TOTAL	239	228	54	18	539
% of Total	44	43	10	3	100
3/11 vs. 3/10	(-16%)	(-37%)	(-59%)	(-70%)	(-36%)
RENTALS		3/2010	3/2011		
Electric carts		55	25		
Hand cart		12	2		
Golf clubs		1	0		

Rain-out days = 6 straight

Data provided by: **Art Werner, Head Marshal**

F&B: Fairway Cafe

Promotions:

- \$5 Specials in effect Monday through Wednesday: this promotion is popular, increasing sales on slow days by approximately \$100 to \$200 daily.
- VIP Cards w/ Yosemite Little League- bearers receive free children's meal w/purchase of regular menu item.
- Tokens for Yosemite Little League patrons can specify their sales to go towards donations of tokens from YLOA. We have received positive feedback on this one.
- Senior Menu available every day.
- Uniform discounts for Police/ Fire Department when in uniform. (50 % off)
- Red Hat Ladies every Friday: Usually between 8 and 20 people.

YSPUC MANAGER REPORT: Written by Ken Harrington, Company Operator

(Covers time period of March 1st thru 31st 2011)

Tanks: During the March period, we experienced 20 days where one or more of our storage tanks fell below the 75% fill level. The detail is as follows:

Tank #1 – Total of 3 days – Due to effect of repairs on malfunctioning cla-valve.

Tank #2 – Total of 8 days – Operational Decisions

Tank #3 – Total of 9 days – Due to effect of repairs on malfunctioning cla-valve.

Tank #4 – Total of 2 day - Operational Decisions

At no time during the month did any storage tank fall below 50% capacity.

(Covers time period of March 1st thru 31st 2011)

Production for March 2011 was approximately 11.14MG as compared to approximately 12.61MG for 2010, representing a decrease in production of approximately 1.47MG. A comparison of the weather between March 2010 and March 2011 (using a private weather station located in YLP) shows that the average temperature in 2011 was approximately 0.3° lower during the month than in 2010. Rainfall in 2011 was 9.31” while 2010 was significantly lower at 3.21”. Water used for flushing the system and fire department training activities accounted for 220,760 gallons in 2011 compared to 93,695 gallons in 2010.

** Please note that the production numbers listed above do not include the discrepancy found to exist in the Well 40A at the MTBE treatment plant. I have adjusted the monthly production sheets to account for MTBE Plant production based only on the discharge from the plant to the system. This creates a more realistic comparison of the water produced. I had hoped to have this issue with Well 40A fully resolved by the April Board meeting but have been delayed by other higher priority work.*

(Covers time period of March 1st thru 31st 2011)

Well Status:

Well 1A (YSP & Corral Dr. North end): This well is functioning properly and there are no concerns to report at this time. This well is operated during the month on an as needed basis. During March, this well was operated for 18 out of 31 days producing 1.85M gallons.

Well 1E (YSP & Cavestone Ct): This well is functioning properly and there are no concerns to report at this time. There is no additional new information to report at this time. This well is operated during the month on an as needed basis. During March, this well was operated for 0 out of 31 days.

Well 28B (YSP & clubhouse drive): There is no additional new information to report at this time. This well is operated during the month on an as needed basis. During March, this well was operated for 0 out of 31 days.

Well 31A (Ranger Circle Dr. North of Revis Rd): Recently we have been working to repair erosion damage due partially to the rains earlier this season. Retaining walls have been installed and fill dirt added to restore grades and help guard against future damage. This well is operated during the month on an as needed basis. During March, this well was operated for 0 out of 31 days.

Well 35A (Ranger circle dr. @ Revis Rd): No new information to report at this time. This well is operated during the month on an as needed basis. During March, this well was operated for 0 out of 31 days.

Well 36A (Long Hollow Ct. North): This well is functioning properly and there are no concerns to report at this time. This well is operated during the month on an as needed basis. During March, this well was operated for 20 out of 28 days producing 1.29M gallons.

Well 37A, Well 40A (MTBE Treatment Plant): As anticipated, the tested completed on the treatment plant after the carbon backwash was satisfactory. We performed an initial startup on the plant on March 28th to fill the treated water tank to an appropriate level. On March 29th we started the plant discharging to the water system. This did cause some disruption of iron and manganese causing some discolored water. This was anticipated and steps were taken to minimize this disturbance but we do not have a way to completely avoid its occurrence.

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During March, Well 37A was operated for 4 out of 31. During February, Well 40A was operated for 4 out of 31 days. The treatment plant produced water to the distribution system for 3 out of 31 days delivering 482,160 gallon.

Well 39A (Outlot D Fire Road off Revis Ln East): This well is functioning properly with no concerns to report. This well is operated during the month on an as needed basis. During March, this well was operated for 0 out of 31 days.

Well 42A (Outlot D Fire Road off Revis Ln East): This well is functioning properly with no concerns to report. Our communications with PG&E have not been fruitful as far as having them trim the vegetation that is causing concern with the incoming power lines. We will continue our talks and try to reach an agreement. If that is not possible I will contact the CPUC to obtain assistance. During March, this well was operated for 22 out of 31 days producing 2.38M gallons.

Well 44A (Outlot H Long Hollow Ct. North): This well is functioning properly with no concerns to report. This well is operated during the month on an as needed basis. This well is a very low producing well at only about 5 to 7 GPM. It cost more in power, chemicals, and labor to run this well than the amount we bill for service. Because of this, we typically do not operate Well 44A unless overall production necessitates. We maintain its status with the state because it provides us with water credit towards our system requirement. During March, this well was operated for 0 out of 31 days.

Well 45A (Outlot D, end of Blue Heron): This well is functioning properly with no concerns to report. This well is operated during the month on an as needed basis. During March, this well was operated for 15 out of 31 days producing 792,100 gallons.

Well 47A (YSP, North of Revis Rd): No new information to report at this time. This well is operated during the month on an as needed basis. During March, this well was operated for 31 out of 31 days producing 4.34M gallons.

Well 48A (North Dome Dr. near North Dome Ct.): No new information to report at this time. This well is operated during the month on an as needed basis. During March, this well was operated for 0 out of 31 days.

Well 49A (Parking lot at Golf Course): This well is functioning properly with no concerns to report. Test results from recent in-house testing for iron show that the iron levels are far lower than we were experiencing last summer. I believe that the additional well development was beneficial in reducing these levels. We will have to see how things progress as we move through the summer months in order to determine if the problem is completely corrected. This well is operated during the month on an as needed basis. During March, this well was operated for 0 out of 31 days.

The following wells are not currently listed on our permit as available. Their status is:

Well 11A (OFS Date 09-12-01) – Ordered off to due to MTBE contamination.

Well 18A (OFS Date 09-12-01) – Ordered off due to concern of spreading MTBE contamination.

Well 29A (OFS Date 05-19-01) – Ordered off due to fecal bacteria contamination.

Well 38A (OFS Date 08-09-04) – Placed on standby status due to failed pump and motor and possible uranium concerns. This well does not produce enough water to warrant the repair expense at this time.

Well 41A (OFS Date 03-31-04) – Placed on standby status due to failed pump and motor and subsequent well collapse after pump was pulled.

Well 46A (OFS Date 06-06-05) – Ordered off due to uranium contamination.

Boosters:

Upper John Muir Booster: There is no additional new information to report at this time.

Hydro-Pneumatic Booster: There is no additional new information to report at this time.

Booster 2D: There is no additional new information to report at this time.

Currently, all other boosters are functioning properly with no concerns to report at this time.

(Covers time period of March 1st thru 31st 2011)

Operational Items/Misc:

Repairs:

- Total leaks repaired from March 1st thru 31st: 0, with a YTD of 13. The 2010 year comparison is 2, with a YTD of 5
- Main Repairs: 4 for the period, with YTD of 6. The 2010 year comparison for the like period is 2, with a YTD of 2.
- Service Lines: 0, with a YTD of 7. The 2010 year comparison is 0, with a YTD of 3. *(Please note, in last month's report I inadvertently listed the 2010 comparison of service line repairs for 2010 as "0" when it fact is should have been listed as "3")*

Pro-active repair work from March 1st thru 31st: 0 with a YTD of 2. The 2010 year comparison for the like period is 0 with a YTD of 0.

There were 4 main repairs made during the period. One main repair was for a minor crack and was repaired with a repair clamp. There was one mainline failure that required the replacement of 7'8" of mainline piping. The remaining two repairs, although listed in the "Mains" category, were in fact repairs to leaking gate vales on end-line blow-offs. Since the blow-offs are considers part of the mains, they are listed in this category. There were no service line repairs made during the period.

There are currently no known active leaks. There have not been water meters set so far in 2011.

Annual CPUC Report: The report was submitted on March 31, 2011 – on schedule.

Annual CDPH Report: The State of California is again changing their report forms as they did last year. Because of this, I do not currently have a date that the forms will be ready or the due date of this report. However, through email yesterday with CDPH, I was informed that they hope to have the forms ready by March 15th. Typically this report is due by March 31st. However, due to the delays caused by the form changes last year, we were given until June since the report forms were not available until May.

Equipment (New Hand Tools): No new information to report at this time.

Compliance Testing: All compliance sampling for 2011 is currently up to date. There is no compliance sampling due at this time.

Main Replacement Areas for 2011: No new information to report at this time.

Hydrant Inspection / Maintenance Program: The hydrants inspections for February and March have been completed on time.

Inventory Control Program: No new information to report at this time.

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Corrections Regarding Meters at the MTBE Plant: As stated earlier, we experienced problems in the backwashing of the carbon vessels. This has delayed the normal operation of the treatment plant which are necessary for me to perform the final tests on the existing meter at Well 40A. Well 37A and 40A were returned to operations on March 28.

Administrative Work: I have been fitting in where I have a little time the creation of some “tools” to help manage the system operations. These tools include the creation of a chart that looks at the costs to supply treatment chemicals and electric power to each well individually versus the amount of water they provide for these costs. These are the three costs that we can easily track so they are the only ones used in this chart. Costs such as employee labor, vehicle costs etc. would be too difficult to include would be fairly consistent from well to well. Our staff can now use this chart to see what well would be best to operate when the situation arises and there is an option of more than one well to choose from.

Another tool are “Well Cards” that will be placed at each well and contain the well identifier, the chlorine residual range and sequestering agent residual range for that well and a place to record chemical feed pump settings. These cards are laminated and grease pencils will be placed with the cards some operators can make notes on the laminated cards and still have the ability to eraser and change information as necessary. The lamination will also make these cards weather resistant.

I have also created a spreadsheet that helps me to plan for the amount of sequestering chemicals we will need throughout the years in a much more efficient manner. I plan to expand this spreadsheet to include chlorine needs as well as power. This tool should help in the budgeting process each year.

Safety Planning:

Cal OSHA bulletins and posters are in place. The Injury/Illness Prevention Program document was reviewed in 2010 and is in place. The Employee Handbook is also in review by management to assimilate relevant safety guidelines into our current operations.

We are generating a Scope of Work for a YSPUC Safety Coordinator, who will work in conjunction with the YLOA Safety Officer to ensure compliance with local, state and federal regulations. Once this scope of work is completed, we will review with YSPUC President for his concurrence to proceed with the resource search as applicable. Work vehicles are in the process of being outfitted with relevant operational documents to assist supervision in this endeavor.

Security/Safety *(written by Joseph Shreve)*

Safety Planning:

Cal OSHA bulletins and posters are in place. The Injury/Illness Prevention Program document was reviewed in 2010 and is in place. The Disaster/Emergency Action Plan has been updated for One-Call-Now inputs and elements; R3 is in final review. The Employee Handbook is also in review by management to assimilate relevant safety guidelines into our current operations.

The Daily Security Report summary covers the period of March 9 through April 12, 2011.

Reporting period	House checks
3-9 thru 3-15-11	62
3-16 thru 3-22-11	79
3-23 thru 3-29-11	72
3-30 thru 4-5-11	71
4-6 thru 4-12-11	70

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	11/12/10 12/16/10	12/17/10 1/13/11	1/14/11 2/10/11	2/11/11 3/10/11	3/11/11 4/14/11
Criminal	1	3	3	0	5
House Checks	383	339	301	395	449
Association Requests for Service	165	144	145	145	199
Sheriff	0	2	2	5	2
Fire/Med	7	8	3	4	8
Calls For Service	161	125	108	139	138
Total	717	621	562	688	801

Daily Summary:

March 9:

- Afternoon: the guard responded to a report of a suspicious person and vehicle in the Lilley Mountain area. This person checked ok.
- Afternoon: the guard responded to a report of a traffic hazard in the center area. It checked ok.
- Evening: the guard received a report of a chicken coop in the center area. The matter was referred to the ECC.
- Evening: the guard responded to a disturbance report in the Lilley Mountain area. She was able to defuse it.
- Evening: the guard responded to a disturbance report in the south area. She kept the peace until the sheriff arrived and took over the call.

March 10:

- Evening: the guard responded to the north area on a report of a prior prowler. Evidence was collected.

March 11:

- Afternoon: the guard removed a dead deer from the north area.
- Afternoon: the guard took information on a runaway juvenile.
- Evening: the guard responded to a report of loud music in the south area. The person complied by turning down the music.

March 12:

- Morning: the guard removed a dead deer from the north area.
- Morning: the guard took information on a prior disturbance from the prior evening in the south area.
- Morning: the guard received a call about a septic issue in the Revis Mountain area. The call was turned over to the water company.
- Afternoon: the guard found a person at Blackhawk Lake that didn't have a pass. He had him leave.
- Afternoon: the guard conducted follow-up on a prior trespass incident in the north area.
- Evening: the guard responded to a barking dog incident in the north area.

March 13:

- Morning: the guard responded on a fire pager call of a medical emergency in the north area. He arrived and marked the location for responding EMS personnel.
- Morning: the guard took a report of vandalism to a residence and vehicle in the Revis Mountain area.
- Morning: the guard took a report of vandalism to a residence in the center area.

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- Afternoon: the guard responded to a report of kids allegedly harassing a dog in the Revis Mountain area. They were gone when he arrived.

March 14:

- Afternoon: the guard took information on suspicious activity that had occurred the prior evening at a residence in the center area.
- Afternoon: the guard contacted two individuals at a YSPUC facility. They had no business there and were sent on their way.
- Evening: the guard responded to a report of 2 loose dogs in the Revis Mountain area. He found them and contained them. Later he found the owner and returned the dogs to him.

March 15:

- Afternoon: the guard responded to a report of an abandoned vehicle. The vehicle was on private property. The reporting person was referred to the CHP.
- Afternoon: the guard received a report of a person in the center area allegedly walking around with a gun and had allegedly shot a dog. The call was referred to the sheriff.
- Afternoon: the guard took a report of vandalism to a sign at a residence in the center area.
- Afternoon: the guard took a report of a burglary to a residence in the north area. The sheriff also responded.
- Evening: the guard took a report of vandalism to a sign at a residence in the Long Hollow area.

March 16:

- The guard and Mr. Shreve conducted follow-up on a prior incident of suspicious activity at a YSPUC facility.

March 17:

- Mr. Shreve responded to a report of suspicious circumstances at a residence in the north area. It checked ok.
- Afternoon: the guard took a report of an alleged theft of metal from a YSPUC facility.
- Afternoon: the guard responded to a report of a large bird at a residence. The caller was concerned for its welfare. It was gone when the guard arrived.
- Afternoon: the guard responded to a fire pager call of a medical emergency in the North Dome area. She arrived and marked the location for responding EMS personnel.

March 18:

- Afternoon: the guard and Mr. Shreve responded to the North Dome area on a report of a suspicious vehicle. It checked ok.
- Afternoon: the guard and Mr. Shreve responded to a report of an alleged storage shed burglary at a residence in the Revis Mountain area. The sheriff was also notified.
- Afternoon: the guard took information on a report of prior suspicious circumstances occurring at a residence in the Lilley Mountain area.

March 19:

- Early morning: the guard checked a suspicious vehicle at a local business. It checked ok.
- Afternoon: the guard responded to an ATV complaint in the Long Hollow area. The rider was contacted and advised.

March 20:

- Morning: on patrol the guard found a road hazard due to storm damage. He coned and signed the area and notified the road department.
- Morning: the guard took information on a lost dog from the North Dome area.
- Afternoon: on patrol the guard found a road hazard due to storm damage. He coned and signed the area and notified the road department.
- Afternoon: the guard responded to a report of an ATV rider in the center area. He was unable to locate it.

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- Afternoon: the guard placed several caution signs throughout the Park where the inclement weather had created hazardous driving areas.

March 21:

- Afternoon: the guard took information on a possible shot fired incident occurring the previous evening in the center area.
- Afternoon: on patrol the guard discovered a dead deer near the Parkway. He disposed of it.
- Afternoon: on patrol the guard discovered a dead vulture on the side of the road. He disposed of it.

March 22:

- Afternoon: the guard responded to a report of an audible burglar alarm sounding in the Lilley Mountain area. All was quiet when he arrived.

March 23:

- Afternoon: the guard responded to the center area regarding a vehicle that had slid off the road and was stuck on an embankment. She arrived and assisted with traffic control while the tow truck extricated the vehicle.
- Evening: the guard placed warning signs on the Parkway where the rain water was pooling.

March 24:

- Afternoon: on patrol in the Long Hollow area the guard checked on 2 suspicious persons in a vehicle. They checked ok.
- Afternoon: the guard received a report of 5 loose cows in the Long Hollow area. She notified the rancher who responded and got them.

March 25:

- Afternoon: on patrol in the North Dome area the guard came across road damage from the storm. She notified the Road Department Supervisor who responded at her request. The area was coned off for repair at a later time.
- Evening: the guard responded to a fire pager call of a medical emergency in the Lilley Mountain area. She arrived and marked the location for responding EMS personnel.
- Evening: the guard received a report of a stolen stop sign in the center area. She placed a portable stop sign at that location and notified the Road Department Supervisor of the event.
- Evening: the guard responded to a report of suspicious noises in a garage in the Revis Mountain area. It checked ok.
- Evening: the guard assisted a resident with an activated septic alarm.

March 26:

- Early morning: the guard responded to a fire pager call of a medical emergency in the south area. He arrived and marked the location for responding EMS personnel.
- Early morning: on patrol in the center area the guard checked a suspicious vehicle. It checked ok.
- Early morning: the guard responded to a fire pager call of a medical emergency in the center area. He arrived and marked the location for responding EMS personnel.
- Morning: on patrol in the Long Hollow area the guard found road damage from the recent storms. He coned the area off and notified the Road Department Supervisor.
- Morning: the guard responded to the Lilley Mountain area on a report of a person walking down the road with a gas can. He contacted this person. It checked ok.
- Afternoon: the guard responded to the north area on a report of suspicious persons in a cul-de-sac. They were gone when he arrived.
- Afternoon: the guard responded to the north area on a report of a suspicious vehicle. It was gone when she arrived.
- Evening: center area the guard stood by an allegedly intoxicated subject until the sheriff arrived.
- Evening: the guard and Mr. Shreve responded to the Revis Mountain area on a report of 2 suspicious persons. They were unable to locate them.

March 27:

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- Early morning: the guard responded to a report of a car off the road in the center area. It was a property-damage-only single vehicle crash. The CHP responded per the guard's request. The driver of the car was arrested for DUI.
- Early morning: Mr. Shreve responded to a report of an audible burglar alarm at a YLOA facility. It checked ok.
- Morning: the guard responded to the north area on a report of a loose dog. He found the dog's owner and had him take his dog home.
- Morning: on patrol the guard checked a suspicious person in a vehicle in the Long Hollow area. He contacted a male inside the car. The male was allegedly intoxicated and started the car and left. CHP was notified.
- Morning: the guard responded to the south area on a report of a suspicious person in a vehicle. The vehicle was gone when he arrived.
- Afternoon: on patrol in the Long Hollow area the guard found a dead vulture on the side of the road. He disposed of it.

March 28:

- Evening: the guard responded to a fire pager call of a medical emergency in the center area. He arrived and marked the location for responding EMS personnel.

March 29:

- Afternoon: the guard responded to a report of a loose dog in the south area. He was unable to locate it.
 - Afternoon: the guard responded to a complaint of an abandoned car partially blocking a driveway at a residence in the center area. CHP responded and resolved the situation.
 - Afternoon: the guard received a report of a resident keeping chicken. This incident is being handled by the ECC. The caller was advised.
- Afternoon: the guard responded to a fire pager call of a medical emergency in the Revis Mountain area. He arrived and marked the location for responding EMS personnel.

March 30:

- Afternoon: the guard took information on a prior dog incident in the Revis Mountain area.
- Afternoon: the guard recovered a road cautionary sign that had been removed from a work site in the Long Hollow area.

March 31:

- Afternoon: the guard marked a pothole on the Parkway to warn passing motorists.
- Afternoon: on patrol in the Long Hollow area the guard found 3 loose cows. She notified the rancher to have him come pick them up.
- Evening: the guard responded to a report of alleged shots fired in the Lilley Mountain area. She was unable to locate the source of the reported shots.

April 1:

- Evening: the guard responded to a loud music complaint in the south area. The resident complied by turning down the music.
- Evening: the guard responded to a report of 2 allegedly intoxicated females walking on the Parkway. He found them. They were not intoxicated but they were juveniles out after curfew and being evasive. The guard called a responsible adult for them and had the adult take them home.

April 2:

- Early morning: the guard responded to the North Dome area on a report of a suspicious vehicle. It checked ok.
- Evening: the guard responded to a report of alleged shots fired in the Long Hollow area. She was unable to locate any source of the reported shots.
- Evening: the guard assisted the bar guard with a woman in the Lounge who had a minor with her and was refusing to leave. The woman and minor left after the patrol guard explained that minors are not allowed in the Lounge after 10:00 pm.

April 2011 YLOA/YSPUC GM Report, as of 4/15/2011

- Evening: the guard signed and coned a pothole on the Parkway that was a result of the recent storms.

April 3:

- Afternoon: the guard responded to a report of an injured person at the Blackhawk Lake easement. The person had allegedly trespassed on a neighboring property. That person was taken by EMS for treatment and his friends were sent on their way by the sheriff.
- Afternoon: the guard responded to a report of alleged shots fired in the North Dome area. He was unable to locate the source of the reported shots.

April 4:

- Evening: the guard responded to a residence in the center area on a report of squatters in the house. It checked ok.

April 5:

- Afternoon: the guard responded on a call of a welfare check of a resident. The resident checked ok.
- Evening: the guard responded to alleged report of shots fired in the Lilley Mountain area. He could not locate the source of the reported shots.

April 6:

- Afternoon: the guard responded to a call of a snake on the resident's back porch. The snake was gone when the guard arrived.
- Afternoon: the guard and Mr. Shreve performed a safety inspection at a residence per the resident's request.
- Afternoon: the guard and Mr. Shreve contacted the parent of a juvenile who had been identified as the person who had damaged property at a YSPUC facility.
- Evening: the guard responded to a report of a dead deer in a resident's yard. She removed it.
- Evening: on patrol in the North Dome area the guard noticed a stop sign was missing. She placed a temporary sign and notified the road department.

April 7:

- Afternoon: the guard took information on a lost German shepherd dog from the Lilley Mountain area.
- Afternoon: the guard took information on lost property.
- Afternoon: the guard collected additional evidence of the vandalism at the YSPUC facility.
- Afternoon: the guard took possession of found property and later returned it to its owner.
- Afternoon: the guard responded to a found dog call. The finder decided to house the dog and attempt to locate its owner.
- Evening: the guard assisted a stranded motorist in the Revis Mountain area.

April 8:

- Afternoon: the guard took a report of alleged storage shed burglary occurring at a residence in the north area.
- Afternoon: the guard took a report of tagging at a YSPUC facility.

April 9:

- Early morning: on patrol in the center area the guard checked a suspicious vehicle. It checked ok.
- Afternoon: the guard had 4 non-resident fishermen leave Blue Heron Lake.
- Afternoon: the guard coned and signed road damage due to the recent storms and notified the Road Department.

April 10:

- Afternoon: the guard took information on a prior verbal disturbance occurring at a residence in the center area.
- Afternoon: the guard responded to the Lilley Mountain area on a report of a found dog. He was able to locate the dog's home and return it.
- Evening: the guard took possession of found property.

April 11:

- Afternoon: the guard took a report of alleged vandalism to a residence in the Lilley Mountain area.

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April 12:

- Evening: the guard found a vehicle at Blackhawk Lake after hours. He issued a warning.
- Evening: the guard responded to a call of a dead animal in a resident's yard in the North Dome area. It was a raccoon. He removed it.
- Evening: the guard found several people at the overflow parking area. They had started a large bonfire. He had them put it out.

Wildlife Report:

Wild turkeys are being spotted on Lilley Mtn Drive near Road 400, on John Muir Drive about halfway up, and on Long Hollow Drive. A mountain lion was spotted in the Lilley Mountain/Meadow Lane area in the early morning.

Joseph's Safety and Security Corner:

During this last storm "we" were kept busy finding and marking areas of flooding or potholing. Even though the guards, road department supervisor and weekend water company personnel sign and mark these locations when found, we remind residents that these pools of standing water form very quickly, before the aforementioned personnel can discover and mark them. Please, during these winter storms slow down. Entering standing water at any appreciable speed can really ruin your day.

With spring weather returning once again we are seeing non-residents fishing our lakes. We commonly hear them say that they don't live here but "so and so" who lives in the Park gave them permission. We would like to remind residents that in order for a non-resident friend or relative to fish the lakes the resident has to be physically present with them. Our lakes are already heavily pressured with resident fishing. By following this simple rule we can keep the fishing amenity alive and well for the residents who pay for the privilege through their annual assessment. If we allowed anybody and everybody to fish the lakes we would quickly lose this great amenity we pay for.

Rattlesnakes - They're Back! Security Officer Garcia found a dead (road kill) 4 foot long rattler in the north area. Be aware! They will be very active in their search for food.

Michael R. Neveu, *MBA, CMCA*, General Manager, Yosemite Lakes Owners' Association
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